

What is HealthPAC?

HealthPAC is a low-cost health program only for low-income people who live in Alameda County. You must apply and be approved to get HealthPAC coverage. HealthPAC is not health insurance. If you have health insurance, do not drop it.

When you enroll in HealthPAC you get coverage for most of your health care needs. To learn about covered services, go to the HealthPAC page at www.ACHealthcare.org or visit www.acgov.org/health/indigent. All HealthPAC participants get a Medical Home and access to HealthPAC Customer Service. You may need to pay a co-payment depending on the service and your income and family size.

Who may apply for HealthPAC?

You may be eligible for HealthPAC if you:

- Are a resident of Alameda County, and
- Age 19 or over, and
- Have limited income (income at/below 200% of the Federal Poverty Level), and
- Are not eligible for public health insurance, and
- Complete the HealthPAC application

How to apply for HealthPAC

Follow these steps:

1. Call a site listed under “Where to Apply.” Ask for an appointment to apply for HealthPAC.
2. Bring proof of your identity, residence, and income (one each).
3. At your appointment an assistor will help you apply and answer your questions about HealthPAC.
4. If your application is approved, you will receive a HealthPAC ID card.

What to bring when you apply

Please present one form of proof from each group below:

Proof of Identity

- Recent and valid California driver’s license
- ID card issued by the Department of Motor Vehicles
- Voter’s Registration Card from other country which has picture, name and birth date
- Consular ID with photo
- School ID card with photo
- Work badge, building pass with photo

Proof of Alameda County Residency

- Current, valid California vehicle registration in your/your family’s name
- Recent receipt for rent or mortgage in Alameda County
- Recent utility bill in your family’s name
- Recent bank statement with home address
- Letter of support from person you stay with, along with a utility bill in their name
- Declaration signed under penalty of perjury that proof is not available

Proof of Income

- Recent check stub from any of these sources: paycheck, unemployment, disability, or Worker’s Compensation
- Award letter stating amount of benefits received, including pension, Social Security, VA, State Unemployment, or Disability award
- Statement from providers of other income (contributions, refunds, child support, etc.)
- Self-employment information: last year’s Income tax return or current 3-month Profit and Loss Statement
- Declaration signed under penalty of perjury regarding cash income, with payment amount and frequency of pay

Where to Apply for HealthPAC

See the list of sites where you can apply on the other side of this brochure. It is best to apply for HealthPAC at a site you would like as your Medical Home.

Be sure to renew your application at your Medical Home every 12 months to stay in the program. Look for your renewal date on your HealthPAC ID card.



HealthPAC Customer Service
1-877-879-9633
Monday – Friday
8:30 a.m. – 5 p.m.

HealthPACCustomerService@acgov.org

Alameda County
Health Care Services Agency
1000 San Leandro Blvd, Suite 300

HealthPAC Medical Homes and Enrollment Sites:

Alameda Health System

Eastmont Wellness
6955 Foothill Blvd. Suite 200
Oakland, CA 94605
(510) 567-5999

Newark Wellness
6066 Civic Terrace Ave.
Newark, CA 94560
(510) 494-7299

Hayward Wellness
664 Southland Mall Dr.
Hayward, CA 94545
(510) 266-1770

Highland Hospital and Clinics
1411 East 31st St.
Oakland, CA 94602
(510) 437-4961

San Leandro Hospital (*not a Medical Home*)
13855 E 14th St.
San Leandro, CA 94578
(510) 357-6500

Alameda Hospital (*not a Medical Home*)
2071 Clinton Ave.
Alameda, CA 94501
(510) 522-3700

Fairmont Hospital (*not a Medical Home*)
15400 Foothill Blvd.
San Leandro, CA 94578
(510) 346-1409

John George Psychiatric Pavilion
(*not a Medical Home*)
2060 Fairmont Dr.
San Leandro, CA 94578
(510) 346-1409

Asian Health Services

Asian Medical Center
818 Webster St.
Oakland, CA 94607
(510) 986-6880

Frank Kiang Medical Center
250 E 18th St., 2nd Floor
Oakland, CA 94606
(510) 986-6860

Roland & Kathryn Lowe Medical Center
835 Webster St.
Oakland, CA 94607
(510) 318-5800

Axis Community Health (925) 462-1755

Axis Livermore site
3311 Pacific Ave.
Livermore, CA 94550

Axis Pleasanton site
4361 Railroad Ave.
Pleasanton, CA 94566

Axis Pleasanton site
5925 W. Las Positas Blvd. Suite 100
Pleasanton, CA 94588

Davis Street Family Resource Center

3081 Teagarden St.
San Leandro, CA 94577
(510) 347-4620

Health Care Services Agency

(*enrollment site only; not a Medical Home*)
1000 San Leandro Blvd., Suite 300
San Leandro, CA 94577
(800) 422-9495

La Clínica de La Raza

Clínica Alta Vista
1515 Fruitvale Ave.
Oakland, CA 94601
(510) 535-6300

Transit Village
3451 E 12th St.
Oakland, CA 94601
(510) 535-3650

San Antonio Neighborhood Health Center
1030 International Blvd.
Oakland, CA 94606

LifeLong Medical Care (510) 981-4100

Ashby Health Center
3075 Adeline St., Suite 280
Berkeley, CA 94703

Downtown Oakland Clinic (DOC)
616 -16th St.
Oakland, CA 94612

Howard Daniel Clinic
9933 MacArthur Blvd.
Oakland, CA 94605

LifeLong Medical Care – East Oakland
10700 MacArthur Blvd., Suite 14B
Oakland, CA 94605

Over 60 Health Center
3260 Sacramento St.
Berkeley, CA 94703

West Berkeley Family Practice
837 Addison St.
Berkeley, CA 94710

Native American Health Center

Seven Directions
3124 International Blvd.
Oakland, CA 94601
(510) 535-4400

St. Rose Hospital

(*emergency/inpatient services only*)
27200 Calaroga Ave.
Hayward, CA 94545
(510) 264-4000

Tiburcio Vasquez Health Center (510) 471-5880

Hayward site
22331 Mission Blvd.
Hayward, CA 94541

Hayward site
Fire House Clinic
28300 Huntwood Ave.
Hayward, CA 94544

San Leandro site
16110 E. 14th St.
San Leandro, CA 94578

Union City site
33255 Ninth St.
Union City, CA 94587

Tri-City Health Center (510) 770-8133 Administration

Irvington Clinic
40910 Fremont Blvd.
Fremont, CA 94538

Liberty site
39500 Liberty St.
Fremont, CA 94538

Mowry site I
2299 Mowry Ave., Suite 3-B
Fremont, CA 94538

Mowry site II
1999 Mowry Ave., Suite F & Suite N
Fremont, CA 94538

Main Street Village site
3607 Main St., Suite B
Fremont, CA 94538

West Oakland Health Council

A.J. Thomas Medical Clinic
10615 International Blvd.
Oakland, CA 94603
(510) 568-9230

East Oakland Health Center
7450 International Blvd.
Oakland, CA 94621
(510) 430-9401

West Oakland Health Center
700 Adeline St.
Oakland, CA 94607
(510) 835-9610

William Byron Rumford Medical Clinic
2960 Sacramento St.
Berkeley, CA 94702
(510) 549-3166