

What is HealthPAC?

HealthPAC is a low-cost health program only for low-income people who live in Alameda County. You must apply and be approved to get HealthPAC coverage. HealthPAC is not health insurance. If you have health insurance, do not drop it.

When you enroll in HealthPAC you get coverage for most of your health care needs. To learn more about covered services, go to the HealthPAC page at www.ACHhealthcare.org or visit www.acgov.org/health/indigent. All HealthPAC participants get a Medical Home and access to HealthPAC Customer Service. You may need to pay a co-payment for services depending on the service and your income and family size.

Who may apply for HealthPAC?

You may be eligible for HealthPAC if you:

- Are a resident of Alameda County, and
- Have limited income (income at/below 200% of the Federal Poverty Level), and
- Not eligible for health insurance, and
- Complete the HealthPAC application

How to apply for HealthPAC

Follow these steps:

1. Call a site listed under "Where to Apply." Ask for an appointment to apply for HealthPAC.
2. Bring proof of your identity, residence, and income (one each).
3. At your appointment an assistor will help you apply and answer your questions about HealthPAC.
4. If your application is approved, you will receive an ID card and welcome packet in the mail.

What to bring when you apply

Please present one form of proof from each group below:

Proof of Identity

- Recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- Voter's Registration Card from other country which has picture, name and birth date
- Check cashing card with photo
- School identification card with photo
- Work badge, building pass with photo

Proof of Alameda County Residency

- A current and valid California vehicle registration in your/your family's name
- A recent Alameda County rent or mortgage receipt or utility bill in your family's name
- Declaration signed under penalty of perjury that proof is not available
- Bank account statement with home address
- Student loan or grant award with home address

Proof of Income

- Check stub from any of these: recent paycheck, unemployment, disability, or Worker's Compensation
- Award letter or checks showing amount of pension or benefits, including Social Security and VA
- Statement from providers of other income (contributions, refunds, child support, etc.)
- State Unemployment or Disability award letter
- Self-employment information: last year's Income tax return or current ledgers, current inventory, including business equipment and supplies
- Income Tax documents from prior calendar year
- Declaration signed under penalty of perjury that documentation is not available

Where to Apply

See the list of sites where you can apply on the other side of this brochure. It is best to apply for HealthPAC at a site you would like as your Medical Home.



HealthPAC Customer Service
1-877-879-9633
Monday – Friday
8:30 a.m. – 5 p.m.

Alameda County
Health Care Services Agency
1000 San Leandro Blvd, Suite 300
San Leandro, CA 94577

Alameda Health System

Eastmont Wellness
6955 Foothill Blvd.
Oakland, CA 94605
(510) 567-5999

Newark Wellness
6066 Civic Terrace Ave.
Newark, CA 94560
(510) 494-7299

Hayward Wellness at Winton
24100 Amador St. Ste. 250
Hayward, CA 94545
(510) 266-1770

Highland Hospital and Clinics
1411 East 31st St.
Oakland, CA 94602
(510) 437-4961

San Leandro Hospital (not a Medical Home)
13855 E 14th St.
San Leandro, CA 94578
(510) 357-6500

Alameda Hospital (not a Medical Home)
2071 Clinton Ave.
Alameda, CA 94501
(510) 522-3700

Fairmont Hospital (not a Medical Home)
15400 Foothill Blvd.
San Leandro, CA 94578
(510) 618-2100

John George Psychiatric Pavilion
(not a Medical Home)
2060 Fairmont Dr.
San Lorenzo, CA 94578
(510) 346-1300

Asian Health Services

Asian Medical Center
818 Webster St.
Oakland, CA 94607
(510) 986-6880

835 Clinic
835 Webster St.
Oakland, Ca 94607
(510) 318-5800

Frank Kiang Medical Center
250 E 18th St. 2nd Floor
Oakland, CA 94606
(510) 986-6860

Axis Community Health (925) 462-1755

Axis Livermore site
3311 Pacific Ave.
Livermore, CA 94550

Axis Pleasanton site
4361 Railroad Ave.
Pleasanton, CA 94566

Health Care Services Agency

(not a Medical Home)
1000 San Leandro Blvd., 3rd Floor
San Leandro, CA 94577
(800) 422-9495

La Clínica de La Raza

Clínica Alta Vista
1515 Fruitvale Ave.
Oakland, CA 94601
(510) 535-6300

Transit Village
3451 E 12th St.
Oakland, CA 94601
(510) 535-3661

San Antonio Neighborhood Health Center
1030 International Blvd.
Oakland, CA 94606
(510) 238-5462

LifeLong Medical Care (510) 981-4100

Berkeley Primary Care Access Clinic
2001 Dwight Way
Berkeley, CA 94704

Downtown Oakland Clinic (DOC)
616 -16th St.
Oakland, CA 94612

Howard Daniel Clinic
9933 MacArthur Blvd.
Oakland, CA 94605

LifeLong Medical Care – East Oakland
10700 MacArthur Blvd., Ste. 14B
Oakland, CA 94605

Over 60 Health Center
3260 Sacramento St.
Berkeley, CA 94703

West Berkeley Family Practice
2031 Sixth St.
Berkeley, CA 94710

Native American Health Center

Seven Directions
2950 International Blvd.
Oakland, CA 94601
(510) 535-4400

St. Rose Hospital

(emergency/inpatient services only)
27200 Calaroga Ave.
Hayward, CA 94545
(510) 264-4000

Tiburcio Vasquez Health Center (510) 471-5880

Hayward site
22331 Mission Blvd.
Hayward, CA 94541

Union City site
33255 Ninth St.
Union City, CA 94587

Tri-City Health Center (510) 770-8133 Administration

Liberty site
39500 Liberty St.
Fremont, CA 94538

Mowry site
2299 Mowry Ave.
Fremont, CA 94538

State Street site
39184 State St.
Fremont, CA 94538

Main Street Village site
3607 Main St., Suite B
Fremont, CA 94538

West Oakland Health Council

A.J. Thomas Medical Clinic
10615 E 14th St. (International Blvd.)
Oakland, CA 94603
(510) 568-9230

East Oakland Health Center
7450 E 14th St. (International Blvd.)
Oakland, CA 94621
(510) 430-9401

West Oakland Health Center
700 Adeline St.
Oakland, CA 94607
(510) 835-9610

William Byron Rumford Medical Clinic
2960 Sacramento St.
Berkeley, CA 94702
(510) 549-3166