

What is HealthPAC?

HealthPAC is a low-cost health program only for low-income people who live in Alameda County. You must apply and be approved to get HealthPAC coverage. HealthPAC is not health insurance. If you have health insurance, do not drop it.

When you enroll in HealthPAC you get coverage for most of your health care needs. To learn more about covered services, go to the HealthPAC page at www.ACHealthcare.org. All HealthPAC participants get a Medical Home and access to HealthPAC Customer Service. You may need to pay a co-payment for services depending on the service and your income and family size.

Who may apply for HealthPAC?

You may be eligible for HealthPAC if you:

- Are a resident of Alameda County, and
- Have limited income (income below 200% of the Federal Poverty Level), and
- Have no health coverage, and/or your health coverage does not cover the service you need, and
- Complete the HealthPAC application

How to apply for HealthPAC

Follow these steps:

1. Call a site listed under “Where to Apply.” Ask for an appointment to apply for HealthPAC.
2. Bring proof of your identity, residence, and income (one each).
3. At your appointment an assistor will help you apply and answer your questions about HealthPAC.
4. If your application is approved, you will receive an ID card and welcome packet in the mail.

What to bring when you apply

Please present one form of proof from each group below:

Proof of Identity

- Recent and valid California driver’s license
- ID card issued by the Department of Motor Vehicles
- Voter’s Registration Card from other country which has picture, name and birth date
- Check cashing card with photo
- U.S. citizenship or Alien Status documents (passport)
- School identification card with photo
- Work badge, building pass with photo

U.S. citizens and nationals can show proof of citizenship and identity with just one of these:

- U.S. Passport issued without limitation (we accept expired ones)
- Certificate of Naturalization (N-550 or N-570)
- Certificate of U.S. Citizenship (N-560 or N-561)

Proof of Alameda County Residency

- A current and valid California vehicle registration in your/your family’s name
- A recent Alameda County rent or mortgage receipt or utility bill in your family’s name
- Proof that you get General Assistance in Alameda County
- Declaration signed under penalty of perjury that proof is not available
- Bank account statement with home address
- Student loan or grant award with home address

Proof of Income

- Check stub from any of these: recent paycheck, unemployment, disability, or Worker’s Compensation
- Award letter or checks showing amount of pension or benefits, including Social Security and VA
- Statement from providers of other income (contributions, refunds, child support, etc.)
- State Unemployment or Disability award letter
- Self employment information: last year’s Income tax return or current ledgers, current inventory, including business equipment and supplies
- Income Tax documentation from prior calendar year
- Declaration signed under penalty of perjury that documentation is not available

Where to Apply

See the list of sites where you can apply on the other side of this brochure. It is best to apply for HealthPAC at a site you would like as your Medical Home.



HealthPAC Customer Service
1-877-879-9633
Monday – Friday, 8 a.m. – 5 p.m.

Alameda County Health Care Services Agency
1000 San Leandro Blvd, Suite 300
San Leandro, CA 94577

Alameda County Medical Center:

- Eastmont Wellness Center
6955 Foothill Blvd.
Oakland, CA 94605
(510) 567-5711
- Newark Wellness Center
6066 Civic Terrace Ave.
Newark, CA 94560
(510) 494-7228
- Winton Wellness Center
24100 Amador St. Ste. 250
Hayward, CA 94545
(510) 266-1710
- Highland Hospital and Clinics
1411 East 31st St.
Oakland, CA 94602
(510) 437-4961
- ⌘ Highland Adult Immunology Clinic
- Fairmont Hospital (not a Medical Home)
15400 Foothill Blvd.
San Leandro, CA 94578
(510) 895-4250

Asian Health Services

- ⌘ Asian Medical Center
818 Webster St.
Oakland, CA 94607
(510) 986-6880
- Adult Medical Services at Hotel Oakland
275 – 14th St.
Oakland, CA 94612
(510) 986-8688
- Frank Kiang Medical Center
250 E 18th St. 2nd Floor
Oakland, CA 94606
(510) 986-6860

Axis Community Health - (925) 462-1755

- Axis Community Health – Livermore Site
3311 Pacific Ave.
Livermore, CA 94550
- Axis Community Health – Pleasanton Site
4361 Railroad Ave.
Pleasanton, CA 94566

Health Care Services Agency (not a Medical Home)

- 1000 San Leandro Blvd., 3rd Floor
San Leandro, CA 94577
(800) 422-9495

Healthy Communities, Inc.

- Save a Life Wellness Center
2580 San Pablo Ave.
Oakland, CA 94612
(510) 444-9155

La Clínica de La Raza

- Clinica Alta Vista
1515 Fruitvale Ave.
Oakland, CA 94601
(510) 535-6300
- ⌘ La Clínica de La Raza – Transit Village
3451 E 12th St.
Oakland, CA 94601
(510) 535-3500
- San Antonio Neighborhood Health Center
1030 International Blvd.
Oakland, CA 94606
(510) 238-5400

LifeLong Medical Care - (510) 981-4100

- ⌘ Berkeley Primary Care Access Clinic
2001 Dwight Way
Berkeley, CA 94704
- Downtown Oakland Clinic (DOC)
616 -16th St.
Oakland, CA 94612
- Howard Daniel Clinic
9933 MacArthur Blvd.
Oakland, CA 94605

- ⌘ LifeLong Medical Care – East Oakland
10700 MacArthur Blvd., Ste. 14B
Oakland, CA 94605

- Over 60 Health Center
3260 Sacramento St.
Berkeley, CA 94703

- ⌘ West Berkeley Family Practice
2031 Sixth St.
Berkeley, CA 94710

Native American Health Center

- Native American Health Center
Seven Directions
2950 International Blvd.
Oakland, CA 94601
(510) 535-4400

**Tiburcio Vasquez Health Center
(510) 471-5880**

- Tiburcio Vasquez Health Center
22331 Mission Blvd.
Hayward, CA 94541
- Tiburcio Vasquez Health Center
33255 Ninth St.
Union City, CA 94587

Tri-City Health Center

(510) 770-8133 - Administration Line
(510) 770-8040 - Appointment Line

- Tri-City Health Center – Liberty site
39500 Liberty St.
Fremont, CA 94538
- Tri-City Health Center – Mowry site
2299 Mowry Ave.
Fremont, CA 94538
- ⌘ Tri-City Health Center – State site
39184 State St.
Fremont, CA 94538
- Tri-City Health Center – Main Street Village site
3607 Main Street, Suite B
Fremont, CA 94538

West Oakland Health Council

- A.J. Thomas Medical Clinic
10615 E 14th St. (International Blvd.)
Oakland, CA 94603
(510) 568-9230
- East Oakland Health Center
7450 E 14th St. (International Blvd.)
Oakland, CA 94621
(510) 430-9401
- West Oakland Health Center
700 Adeline St.
Oakland, CA 94607
(510) 835-9610
- William Byron Rumford Medical Clinic
2960 Sacramento St.
Berkeley, CA 94702
(510) 549-3166

HIV / AIDS Specialty Medical Homes:**AIDS Healthcare Foundation (AHF)**

- ⌘ “Magic Johnson” Health Care Clinic
400 - 30th Street, Suite 300
Oakland, CA 94609
(510) 628-0949

East Bay AIDS Center

- ⌘ EBAC
3100 Summit St., 2nd Floor
Oakland, CA 94609
(510) 869-8400

- All medical homes offer HIV testing.
- ⌘ Medical Homes marked with a ribbon offer primary care and HIV / AIDS services.
- HIV / AIDS Specialty Medical Homes are only available to HealthPAC participants with an HIV / AIDS diagnosis