

Enrollment Sites

Inpatient Hospital Care:

Highland General Hospital
1411 East 31st St.
Oakland, CA 94602

Fairmont Hospital (not a Medical Home)
15400 Foothill Blvd
San Leandro, CA 94578
(510) 895-4250

Alameda County Medical Center

Outpatient Clinics:

Eastmont Wellness Center
6955 Foothill Blvd
Oakland, CA 94605
(510) 567-5711

Winton Wellness Center
24100 Amador St. Ste. 250
Hayward, CA 94545
(510) 266-1710

Highland Hospital and Clinics
1411 East 31st St.
Oakland, CA 94602
(510) 437-4961

Newark Wellness Center
6066 Civic Terrace Ave
Newark, CA 94560
(510) 494-7228



Asian Health Services

- ◇ Asian Medical Center
818 Webster St.
Oakland, CA 94607
(510) 986-6880
- ◇ Adult Medical Services at Hotel Oakland
275 – 14th St.
Oakland, CA 94612
(510) 986-8688
- ◇ Frank Kiang Medical Center
250 E 18th St. 2nd Floor
Oakland, CA 94606
(510) 986-6860

Axis Community Health

Centralized Enrollment phone # (925) 462-1755

- ◇ Axis Community Health – Livermore Site
3311 Pacific Ave.
Livermore, CA 94550
- ◇ Axis Community Health – Pleasanton Site
4361 Railroad Ave.
Pleasanton, CA 94566

Healthy Communities, Inc.

- ◇ Save a Life Wellness Center
2580 San Pablo Ave.
Oakland, CA 94612
(510) 444-9155

La Clínica de La Raza

- ◇ Clinica Alta Vista
1515 Fruitvale Ave.
Oakland, CA 94601
(510) 535-6300
- ◇ La Clínica de La Raza – Transit Village
3451 E 12th St.
Oakland, CA 94601
(510) 535-3500
- ◇ San Antonio Neighborhood Health Center
1030 International Blvd.
Oakland, CA 94606
(510) 238-5400

LifeLong Medical Care

Main phone # (510) 981-4100

- ◇ Berkeley Primary Care Access Clinic
2001 Dwight Way
Berkeley, CA 94704
- ◇ Downtown Oakland Clinic (DOC)
616 -16th St.
Oakland, CA 94612
- ◇ Howard Daniel Clinic
9933 MacArthur Blvd
Oakland, CA 94605
- ◇ LifeLong Medical Care – East Oakland
10700 MacArthur Blvd., Ste. 14B
Oakland, CA 94605
- ◇ Over 60 Health Center
3260 Sacramento St.
Berkeley, CA 94703
- ◇ West Berkeley Family Practice
2031 Sixth St.
Berkeley, CA 94710

Native American Health Center

- ◇ Native American Health Center
Seven Directions
2950 International Blvd.
Oakland, CA 94601
(510) 535-4400

Tiburcio Vasquez Health Center

Main phone # (510) 471-5880

- ◇ Tiburcio Vasquez Health Center
22331 Mission Blvd.
Hayward, CA 94541
- ◇ Tiburcio Vasquez Health Center
33255 Ninth St.
Union City, CA 94587

Tri-City Health Center

(510) 770-8133 - Administration Line (510) 770-8040 - Appointment Line

- ◇ Tri-City Health Center – Liberty Site
39500 Liberty St.
Fremont, CA 94538
- ◇ Tri-City Health Center – Mowry Site
2299 Mowry Ave.
Fremont, CA 94538
- ◇ Tri-City Health Center – State
39184 State St.
Fremont, CA 94538

West Oakland Health Council

- ◇ A.J. Thomas Medical Clinic
10615 E 14th St. (International Blvd.)
Oakland, CA 94603
(510) 568-9230
- ◇ East Oakland Health Center
7450 E 14th St. (International Blvd.)
Oakland, CA 94621
(510) 430-9401
- ◇ West Oakland Health Center
700 Adeline St.
Oakland, CA 94607
(510) 835-9610
- ◇ William Byron Rumford Medical Clinic
2960 Sacramento St.
Berkeley, CA 94702
(510) 549-3166

Enrollment Only – No Health Services

- ◇ Health Care Services Agency
1000 San Leandro Blvd., 3rd Floor
San Leandro, CA 94577
(800) 422-9495

Mental Health Resources and Referrals

- ◇ Behavioral Health Care Services - ACCESS
(800) 491-9099

HealthPAC

HealthPAC is a program designed just for people who need, but can't afford, health care and don't qualify for help from other programs. HealthPAC is only for Alameda County residents and is funded by County, State, and federal dollars.

When you enroll in HealthPAC you get coverage for most of your health care needs. All HealthPAC participants get a Participant ID Card, a Medical Home, and access to HealthPAC Customer Service. You may need to pay a co-payment for services depending on the service and your personal situation.

HealthPAC is not health insurance. If you have health insurance, do not drop it.

This pamphlet will help you:

- Understand what services are covered
- Apply for HealthPAC benefits

Covered Services

The services listed below are covered by HealthPAC at sites in the HealthPAC provider network:

- Preventive and Routine Care
- Specialty Care
- Urgent Care
- Hospital/Inpatient Care
- Emergency Care
- Mental Health Care
- Emergency Dental Services
- Laboratory Services/Tests
- Medical Equipment & Supplies
- Non-Emergency Transportation
- Pharmacy and Prescriptions
- Physical Therapy
- Podiatry
- Prosthetics and Orthotics
- Radiology

Eligibility

You may be eligible for HealthPAC if you:

- Are a resident of Alameda County, and
- Have limited income (income below 200% of the Federal Poverty Level), and
- Have no health coverage, and/or your health coverage does not cover the service you need, and
- Complete HealthPAC application and enrollment

To apply for HealthPAC coverage you:

- Must show proof of your identity, residency and income sources
- If you are a U.S. Citizen or National and have five (5) years of Legal Residency, you should also be able to show proof of your citizenship

HealthPAC eligibility is:

- Through an application process at an enrollment site (see list of clinics)
- Approved for up to one year
- Must be renewed each year by updating your enrollment information

Some Examples of Documents we Accept

(You need to present only one per category.)

The easiest way for U.S. citizens or nationals to provide BOTH proof of citizenship and identity is with one of these documents:

- U.S. Passport issued without limitation (we accept expired ones)
- Certificate of Naturalization (N-550 or N-570)
- Certificate of U.S. Citizenship (N-560 or N-561)

Proof of Identity

- Recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- Voter's Registration Card from other country which has picture, name and birth date
- Check cashing card with photo
- U.S. citizenship or Alien Status documents (passport)
- School identification card with photo
- Work badge, building pass with photo

Proof of Alameda County Residency

- A recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- A current and valid California vehicle registration in your/your family's name
- A recent Alameda County rent or mortgage receipt or utility bill in your family's name
- Proof that you get General Assistance in Alameda County
- Declaration signed under penalty of perjury that proof is not available

Proof of Income

- Paycheck stubs (most recent, preferably one month)
- Award letter or checks showing amount of pension or benefits, including Social Security and VA
- Statement from providers of other income (contributions, refunds, child support, etc.)
- State Unemployment or Disability award letter
- Self employment information: last year's Income tax return or current ledgers, current inventory, including business equipment and supplies
- Unemployment check stubs (most recent, preferably one month)
- Disability check stubs (most recent, preferably one month)
- Worker's Compensation check stubs (preferably most recent one month)
- Income Tax documentation from prior calendar year
- Declaration signed under penalty of perjury that documentation is not available
- Other written documentation



HealthPAC Customer Service
1-877-879-9633
Monday – Friday, 8 a.m. – 5 p.m.

Alameda County Health Care Services Agency
1000 San Leandro Blvd, Suite 300
San Leandro, CA 94577