**HealthPAC**
**Health Program of Alameda County**

As of July 1, 2011 the CMSP/ACE program is changing its name to HealthPAC (Health Program of Alameda County). Individuals who have been enrolled in CMSP or ACE will keep their benefits if they are still eligible.

**Who is eligible for HealthPAC?**

HealthPAC includes three populations of individuals that must also meet county residency requirements:

1) **HealthPAC Medi-Cal Coverage Expansion (MCE)**

Individuals meeting the criteria of the the Medi-Cal Coverage Expansion (MCE) population, which are individuals between the ages of 19 and 64 who have family incomes at or below 133 percent of the Federal Poverty Level (FPL), are not eligible for Medicaid or CHIP, are not pregnant, and who are a United States citizen or have been a legal permanent resident for at least five years;

2) **HealthPAC Health Care Coverage Initiative (HCCI)**

Individuals who meet the criteria of the Health Care Coverage Initiative (HCCI) population, which are individuals between the ages of 19 and 64 who have family incomes above 133% FPL through 200% of the FPL, are not eligible for Medicaid or CHIP, are not pregnant, and are a United States citizen or have been a legal permanent resident for at least five years; and

3) **HealthPAC County**

Individuals enrolled in HealthPAC who are not eligible for MCE or HCCI and are between 0 and 200% of the FPL.

HealthPAC MCE is for individuals who will be eligible for Medi-Cal in January 2014 and HealthPAC HCCI is for individuals who will be eligible for the Health Exchange in January 2014

**Is HealthPAC the same thing as the Low Income Health Program (LIHP)?**

Not entirely. On November 2, 2010, the federal government approved California's five year, "Bridge to Reform" Section 1115 Medicaid waiver proposal. Through the Section 1115 waiver, California created the Low Income Health Program (LIHP) which will advance program changes that will help the state transition to the federal reforms that will take effect in January, 2014 related in particular to Medi-Cal expansion. The waiver allows Counties to draw down Federal funding for services provided to LIHP enrollees.

In Alameda County, HealthPAC MCE and HealthPAC HCCI enrollees are part of the Alameda County LIHP program.  HealthPAC County enrollees receive HealthPAC services, but are not part of LIHP.

**What's Different About HealthPAC?**

- All HealthPAC enrollees will choose a Medical Home from one of the clinics in the HealthPAC network.
- HealthPAC Customer Service (1-877-879-9633) will be available to HealthPAC enrollees from 8 a.m. -5 p.m. Monday through Friday.
- HealthPAC applicants will no longer receive a card at the time they apply. HealthPAC will mail enrollee's a new ID card and participant handbook after an applicant is approved for the program. Current CMSP/ACE enrollees do NOT need to get a new card. They should keep using their existing CMSP/ACE card until it is time to renew.
- There is an emphasis on improving primary care and behavioral health care integration for HealthPAC enrollees.

**Where to get More Information:**

- People who are interested in enrolling should be referred to one of the HealthPAC enrollment sites (see attached).
- People can also go to http://achealthcare.org/ to learn more about the program, the HealthPAC Network and access the participant handbook.

**For HealthPAC Network Contractors:**

- There is a new HealthPAC Grievance and Appeal Policy (see attached).
- 2011-12 HealthPAC contracts will be mailed out early next week. Please sign the contracts and return them to Health Care Services Agency, along with a budget and a directory of services as soon as possible.

**How did I end up on this e-mail?**
Health Care Services had a list of people interested in the Alameda County Excellence (ACE) program. This e-mail list was sent to that distribution list and others who have been involved in planning for HealthPAC. E-mails will continue to be sent monthly with program updates and information. You can respond to this e-mail if you would like to be taken off of the distribution list. People can also respond to this e-mail to request to be added.